



Chapter 4

Known Issues and Limitations

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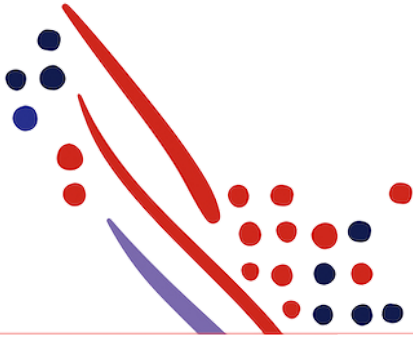
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Issue Description

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Impacted APIs

Issue Description

Suggested Workaround

Known Issues and Limitations

US1401382: Meta is not available for Work Assignment Terminate API

Note: The Worker Termination API doesn't support the Meta API that fetches the reason codes for termination.

Impacted APIs

Method	URI	roleCode Value
POST	/events/hr/v1/worker.work-assignment.terminate	Practitioner

Issue Description

Enhancement required to create the Meta API.

Suggested Workaround

In the ADP Workforce Now UI, navigate to **SETUP > Tools > Validation Tools > Status > Status Change Reasons** and get the reason codes for termination.

WFNINFRAST-11584: Fields not supported for Work Assignment Terminate API

Impacted APIs

Method	URI	roleCode Value
POST	/events/hr/v1/worker.work-assignment.terminate	Practitioner

Issue Description

The following table illustrates the fields which are not supported by the Worker Termination API:

Screen	Field Name	Notes
1. In ADP Workforce Now, navigate to Processes → HR → Termination . 2. Provide Name, File Number, or Tax ID .	Is the termination voluntary or involuntary? Voluntary	Condition: Select the reason for leaving the company.
	Is the termination voluntary or involuntary? Involuntary	
	Severance Amount	Condition: Check if Severance will be paid.
	Is this a lump sum? Yes/ No	
	Start Date MM/DD/YYYY	Condition: Check if Severance will be paid and if lump sum is No.
	End Date MM/DD/YYYY	

Suggested Workaround

There are no workarounds available.

US1359858: Support uploading documentation through the API

Note: The Worker Termination API does not support uploading exit documents.

Impacted APIs

Method	URI	roleCode Value
POST	/events/hr/v1/worker.work-assignment.terminate	Practitioner

Issue Description

An enhancement is required to support the ability to upload documents.

Suggested Workaround

Upload the documents through the ADP Workforce Now UI.

US1401388: Final payment information is not available for response

Note: Information related to final calculations, inclusive of deductions/benefits/Salary, at the time of termination is not available in the response. This information is available while terminating the employee's work assignment in ADP Workforce Now.

Impacted APIs

Method	URI	roleCode Value
POST	/events/hr/v1/worker.work-assignment.terminate	Practitioner

Issue Description

An enhancement is required to support Final Payment Information from the Worker Termination API. The practitioner needs to manually find out the final payment details and add them for processing.

Suggested Workaround

Complete the termination of the work assignment through ADP Workforce Now.

US1401391: Assigning a new manager in the request payload is not supported while terminating a manager

Note: If you are terminating a manager, you cannot assign all or some direct reports to a new manager or divide them between multiple managers.

Impacted APIs

Method	URI	roleCode Value
POST	/events/hr/v1/worker.work-assignment.terminate	Practitioner

Issue Description

An enhancement is required to support the ability to support this feature.

Suggested Workaround

There are no workarounds available.

US1402833: Assigning a new Time & Attendance Supervisor in the request payload is not supported while terminating a Time & Attendance Supervisor

Note: If you are terminating a Time & Attendance supervisor, you cannot assign a new time supervisor to the employees or divide them between multiple time supervisors.

Impacted APIs

Method	URI	roleCode Value
POST	/events/hr/v1/worker.work-assignment.terminate	Practitioner

Issue Description

An enhancement is required to support this feature.

Suggested Workaround

There are no workarounds available.

WFNWATERVI-41254: The worker.work-assignment.terminate API is giving Invalid Position ID for the employee, which is not paid by ADP Workforce Now

Note: If the employee is not entered in ADP Workforce Now, the work assignment API is not able to terminate the employee and return an **Invalid Position ID**.

Impacted APIs

Method	URI	roleCode Value
POST	/events/hr/v1/worker.work-assignment.terminate	Practitioner

Issue Description

An enhancement is required to support this feature.

Suggested Workaround

There are no workarounds available.