

Chapter 9

Frequently Asked Questions

from Worker Management API Guide for ADP
Workforce Now Guide

Published on
Mar 30, 2020 5:19PM

Last modified
Jun 14, 2023 10:22AM



ADP Copyright Information

ADP, the ADP logo, and Always Designing for People are trademarks of ADP, Inc.

Windows is a registered trademark of the Microsoft Corporation.

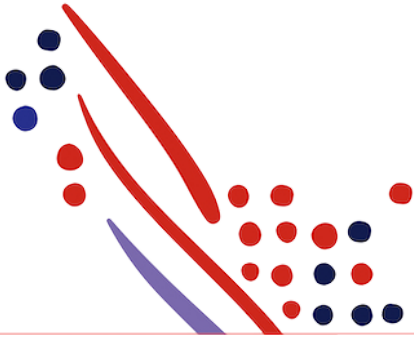
All other trademarks are the property of their respective owners.

Copyright © 2023 ADP, Inc. ADP Proprietary and Confidential - All Rights Reserved. These materials may not be reproduced in any format without the express written permission of ADP, Inc.

These materials may not be reproduced in any format without the express written permission of ADP, Inc. ADP provides this publication "as is" without warranty of any kind, either expressed or implied, including, but not limited to, the implied warranties of merchantability or fitness for a particular purpose. ADP is not responsible for any technical inaccuracies or typographical errors which may be contained in this publication. Changes are periodically made to the information herein, and such changes will be incorporated in new editions of this publication. ADP may make improvements and/or changes in the product and/or the programmes described in this publication.

Published on
Mar 30, 2020 5:19PM

Last modified
Jun 14, 2023 10:22AM



Chapter Contents

Chapter 9

Frequently Asked Questions

Question 1: How to get a list of active employees from ADP Workforce Now?

Question 2: How to get a list of employees who is reporting To?

Question 3: Which ID is the unique among associateOID, positionID, and workerID in the worker API call?

Frequently Asked Questions

Frequently Asked Questions

Question 1: How to get a list of active employees from ADP Workforce Now?

Answer: To get a list of Active employees, use the following filter when completing a worker call.

hr/v2/workers?\$filter=workers/workAssignments/assignmentStatus/statusCode/codeValue eq 'A'.

Question 2: How to get a list of employees who is reporting To?

Answer: Use the following filter when completing a worker call to get the list of employees who are **reporting To**.

hr/v2/workers?\$filter=workers/workAssignments/reportsTo/positionID eq '1W6000070'

Question 3: Which ID is the unique among associateOID, positionID, and workerID in the worker API call?

Answer:

- **associateOID:** Unique across all ADP.
- **positionID** (workers/workAssignments/positionID): Unique to an employee's position.
- **workerID** (workers/workerid/idValue): Unique to a client's employee.

An employee with multiple positions/employment records in a company will have one unique **associateOID**, one unique **workerID**, and one unique **positionID** per position within a client.