

Chapter 10

Known Issues and Limitations

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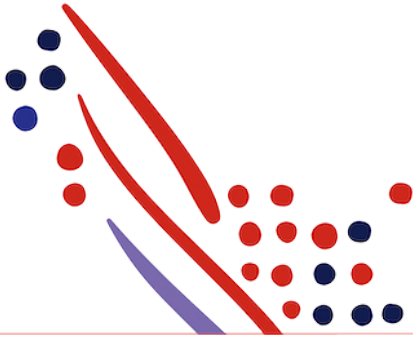
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US1102468: GET worker-demographics customized filter does not work

Two examples are as follows:

- Customized filter is supported for **hr/v2/workers** but not **hr/v2/worker-demographics**
- **hr/v2/workers?queryName=<status is active>**

Impacted APIs

Method	URI	roleCode Value
GET	/hr/v2/worker-demographics	Practitioner

Issue Description

The following, **hr/v2/worker-demographics?queryName=<status is active>**, does not work.

Suggested Workaround

There are no workarounds available.

US1087751: GET worker-demographics &count=true does not work

Impacted APIs

Method	URI	roleCode Value
GET	/hr/v2/worker-demographics	Practitioner

Issue Description

This issue shows the call parameter, **&count=true**, does not work.

Suggested Workaround

There are no workarounds available.

US1102423: Get Workers does not support \$orderby

Impacted APIs

Method	URI	roleCode Value
GET	/hr/v2/workers	Practitioner

Issue Description

When making a worker call with the **\$orderby** OData parameter (for example, **/hr/v2/workers?\$orderby=/person/legalName/familyName1**), it is giving an error response as follows:

Response:

{"message": "The query specified in the URI is not valid."}

Suggested Workaround

In your consumer application, retrieve the list of collections and sorts.

US1706300: GET workers API call should return rehire eligibility flag as true or false for terminated employees

Impacted APIs

Method	URI	roleCode Value
GET	/hr/v2/workers	Practitioner
GET	/hr/v2/worker-demographics	Practitioner

Issue Description

Worker API response should return rehire eligibility flag in GET call for terminated employees.

Suggested Workaround

There are no workarounds available.

Issue: Get meta call is not giving information on the supported filters

Impacted APIs

Method	URI	roleCode Value
GET	/hr/v2/workers/meta	Practitioner

Issue Description

When making a worker meta call, the meta response is not giving any information on the filters supported.

For example, the following are the few filters supported, but they are not shown in the meta call.

- **workerId:** `workers/workerID/idValue`
- **positionID:** `workers/workAssignments/positionID`
- **Location Code:** `workers/workAssignments/homeWorkLocation`

Suggested Workaround

There are no workarounds available.

Issue: Count, along with filter, isn't supported in the Workers API

Impacted APIs

Method	URI	roleCode Value

GET	/hr/v2/workers	Practitioner
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Issue Description

The count parameter always returns the total number of employees for the given client. The following parameter is not supporting retrieval of the Active employees count:

hr/v2/workers?count=true&\$filter=workers/workAssignments/assignmentStatus/statusCode/codeValue eq 'A'

Suggested Workaround

There are no workarounds available.

Issue: Standard hours Meta does not display eventReason codes.

Impacted APIs

Method	URI	roleCode Value
POST	/events/hr/v1/worker.work-assignment.standard-hours.change	Practitioner

Issue Description

Standard hours Meta API response **"/events/hr/v1/worker.work-assignment.standard-hours.change"** does not display eventReason codes which are mandatory in the payload.

Suggested Workaround

These event reason codes can be retrieved by using **"/events/hr/v1/worker.work-assignment.worker-type.change/meta"** API.