

Chapter 4

Known Issues and Limitations

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WorkForce Now Guide

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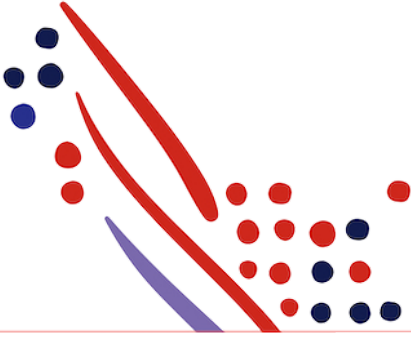
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Impacted APIs

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Impacted APIs

Issue Description

Suggested Workaround

Known Issues and Limitations

WFNWATERVI-45923: Meta response does not include personName related schema.

Impacted APIs

| Method | URI | roleCode |
|--------|---|--------------|
| GET | hcm/v1/validation-tables/meta?validationTableType=departments&method=get | Practitioner |
| GET | hcm/v1/validation-tables/meta?validationTableType=departments&method=post | Practitioner |

Issue Description

Both GET and POST meta doesnot include personName related schema in API response.

Suggested Workaround

To use the payload given in the API Usage section and check the data dictionary section.

Issue 2: Meta response does not include subdivision code filter URI .

Impacted APIs

| Method | URI | roleCode |
|--------|---|--------------|
| GET | hcm/v1/validation-tables/meta?validationTableType=departments&method=get | Practitioner |
| GET | hcm/v1/validation-tables/meta?validationTableType=departments&method=post | Practitioner |

Issue Description

Meta response does not include subdivision code filter URI . Refer API usage section in Chapter 2 and Chapter 3 for filter URI details.

Suggested Workaround

NA

Issue 3: Fields that are mandatory but are displayed optional in meta

Impacted APIs

| Method | URI | roleCode |
|--------|--|--------------|
| GET | <code>hcm/v1/validation-tables/meta?validationTableType=departments&method=post</code> | Practitioner |
| POST | <code>/hcm/v1/validation-tables/departments</code> | Practitioner |

Issue Description

Below fields are displayed as optional in meta but are actually mandatory.

- postal code
- address line one
- state/province
- city
- country

Suggested Workaround

NA

Issue 4: Meta does not specify the maximum limit for department code length.

Impacted APIs

| Method | URI | roleCode |
|--------|-----|----------|
|--------|-----|----------|

| | | |
|------|---------------------------------------|--------------|
| POST | /hcm/v1/validation-tables/departments | Practitioner |
|------|---------------------------------------|--------------|

Issue Description

For every WFN client there is a Department code limit setup in the company options under **Setup>Payroll>Company Options** of ADP WorkForce Now.

Both API GET and POST meta does not specify the limit which is setup for the client.

Suggested Workaround

Check under **Setup>Payroll>Company Options** of ADP WorkForce Now.

Issue 5: When invalid country code is passed API throws **"500 Internal server error"**.

Impacted APIs

| Method | URI | roleCode |
|--------|---------------------------------------|--------------|
| POST | /hcm/v1/validation-tables/departments | Practitioner |

Issue Description

When invalid country code is passed API throws **"500 Internal server error"** instead of **"400 Bad Request"**.

Suggested Workaround

To check the developer message displayed in the response and pass valid country code mentioned in the meta information.

Issue 6: When country code other than 'US' and 'CA' and passed in meta for subdivision codes. API throws **"500 Internal server error"**.

Impacted APIs

| Method | URI | roleCode |
|--------|--|--------------|
| GET | hcm/v1/validation-tables/meta?validationTableType=departments&method=post&\$filter=subdivisionCode eq 'CA' | Practitioner |
| GET | hcm/v1/validation-tables/meta?validationTableType=departments&method=get&\$filter=subdivisionCode eq 'CA' | Practitioner |

Issue Description

- US' and 'CA' are the only supported country codes that has a list of associated subdivision codes. These codes can be retrieved by calling "/hcm/v1/validation-tables/meta?validationTableType=departments&method=get"
- Other than 'US' and 'CA' if any other country code is passed API will throw "500 Internal server" error.

Suggested Workaround

NA

Issue 6: Event Notifications are not supported.

Impacted APIs

| Method | URI | roleCode |
|--------|---------------------------------------|--------------|
| GET | /hcm/v1/validation-tables/departments | Practitioner |
| POST | /hcm/v1/validation-tables/departments | Practitioner |

Issue Description

ADP WorkForce Now doesnot support event notifications for Validation Table Department API and UI changes.

Suggested Workaround

NA