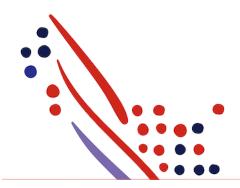**Chapter 5**

Known Issues and Limitations

from Time Entries Modify TLM API Guide for ADP Workforce Now Guide

Published on
Aug 11, 2020 1:30PM

Last modified
Jun 12, 2023 9:45AM

ADP Copyright Information

Published on
Aug 11, 2020 1:30PM

Last modified
Jun 12, 2023 9:45AM

Chapter Contents

Known Issues and Limitations

This section details all reported, known, issues with the Time Entries Modify TLM API, so developers can be aware of them when using the API. The following user stories are covered in this section:

USXXXXXX: Time Entry Pair Does Not Currently Support Removing a Record Using timePairEntry as the Event Type Code

Impacted APIs

Method	URI	roleCode
POST	/events/time/v2/time-entries.modify	Practitioner
GET	/events/time/v2/time-entries.modify/{resourceMessageID.idValue}	Practitioner

Description

The Time Entries Modify TLM API does not import the record when trying to remove a record using the **timePairEntry** event type code.

Suggested Workaround

Use **Hourly Entry** as an event type code.
The user can also log in to ADP Workforce Now and use the user Interface (UI) to perform the action.

US1450796: Supplement Pay Code Does Not Handle the auto-change entryID

Impacted APIs

Method	URI	roleCode
POST	/events/time/v2/time-entries.modify	Practitioner
GET	/events/time/v2/time-entries.modify/{resourceMessageID.idValue}	Practitioner

Suggested Workaround

To modify and delete, the user needs to get the Transaction ID from Team Time Cards API and needs to make sure the **changeCode** value is updated per the action needed (modify or remove).
The user can also log in to ADP Workforce Now and use the UI to perform the action.

US1450797: API Throws an Error for Supplemental payCode eventType when Multiple Employee Records are in the Request Payload **(supplemental Pay not supported in cloud API)**

Impacted APIs

Method	URI	roleCode
POST	/events/time/v2/time-entries.modify	Practitioner
GET	/events/time/v2/time-entries.modify/{resourceMessageID.idValue}	Practitioner

Description**(supplemental Pay not supported in cloud API)**

The Time Entries Modify TLM API is returning 400 Bad Request response code with an error response when there are multiple employee entries in the request payload for supplement pay code event type.

Suggested Workaround

The user needs to log in to ADP Workforce Now and use the UI to perform the action needed.

Known Issue:

In testing, all items require an Accept header of application/json. If it is not included it returns a message <l7:policyResult status="Assertion Falsified" xmlns:l7="http://www.layer7tech.com/ws/policy/fault"/>.