

## Chapter 1

# To Do List

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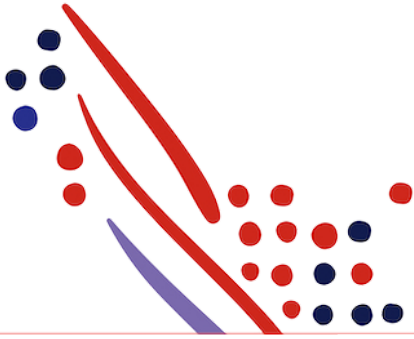
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### App listing Changes

If you want to make changes to your app listings, update them and make a publish request. It generally takes 5-6 business days for ADP to review the request and approve the changes. Currently, ADP Marketplace hosts weekly releases on every business Tuesdays. App listing re-publish requests are approved on Tuesdays only after a review by ADP Internal teams.

### Live or Pilot support

**Submitting a Ticket:** Please login to <https://partnersupport.adp.com> and scroll down to the bottom to [submit a ticket](#) by selecting **Production** as the Partner Phase. Then, one of the marketplace support resource will help out.

**ADP Marketplace Slack Developer Channel:** You and your team members if you have not already joined can join our Developer Collaboration Channel in Slack by using the invite link here: [Join the Slack Developer Community](#). Here you can collaborate with other developers. Marketplace updates are also posted to the slack channel developer community ([#marketplaceupdates](#)).

**Weekly Office Hours Hosted by ADP:** Our weekly office hours sessions provides an open forum where you can ask any questions regarding your integration with the ADP Marketplace. ADP Marketplace technical advisors will be on hand to answer any questions along with other ADP partner developers.

The office hours meetings are every **Thursday at 10:30am, and 1:00pm Eastern**, except U.S. holidays.

- [Join Office Hours - 10:30am Eastern](#)
- [Join Office Hours - 1:00pm Eastern](#)

### Pending Events in the Marketplace

Please monitor your integration events on a daily basis. Depending upon the error codes that your integration sends to ADP or network outages or issues with your integration endpoints, subscription and user events will be moved to pending events queue if there are retrievable. Please follow the article [How to Resolve Pending Events in ADP Marketplace](#) for this purpose.

### Suspended Notification Events In the Marketplace

The ADP Marketplace manages the subscription lifecycle of your integrated solution. This guide [How to Handle Suspended Notifications](#) will go into the various states of this lifecycle and what those events will look like and how to handle them properly.

### ADP Marketplace platform status and major incidents

Please check the Status of ADP API Gateway and major incidents that impacts all the integrations from the marketplace status page [ADP Marketplace platform status](#)