

## Chapter 6

# Known Issues and Limitations

from Job Applications V2 API Guide for ADP Recruiting Management Guide

Published on  
Aug 27, 2020 1:16PM

Last modified  
Jun 30, 2023 4:52PM



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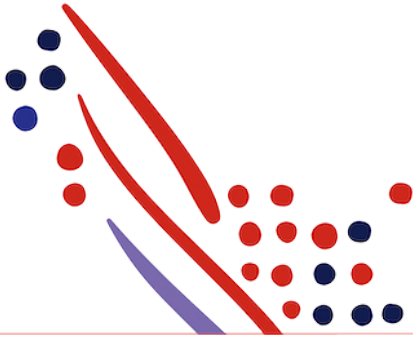
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Status filter (\$filter) in the GET API end point returns a blank response when the value provided in \$filter is incorrect

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## Known Issues and Limitations

### Issue1:

Candidate Id, when sent as part of the response will be in a specific format (this is in scientific notation and should be read as such)

### Impacted APIs

Method	URI	roleCode Value
GET	/staffing/v2/job-applications	Practitioner

## Issue Description

Candidate Id, when sent as part of the response will be in the following format. This is in scientific notation and should be read as such.

In this case, the value is **6.001404718312E12**. If read as a String, the value won't match with the actual candidate ID and may lead to unforeseen errors.

**6.001404718312E12 equals 6001404718312**

```
"person": {
  "customFieldGroup": {
    "numberFields": [
      {
        "nameCode": {
          "codeValue": "candidateID"
        },
        "categoryCode": {
          "codeValue": "candidateID"
        },
        "numberValue": 6.001404718312E12
      }
    ],
  }
}
```

## Suggested Workaround

There are no workarounds available.

## Issue 2:

\$select=attachments returns Bad Request

## Issue Description

When the value provided to \$select is attachments, it returns a blank response and status of 400 Bad Request.

1. \$select = attachments is not working from gateway endpoint. API is giving 400 bad request with blank response.

## Impacted APIs

Method	URI	roleCode Value
GET	/staffing/v2/job-applications	Practitioner

## Suggested Workaround

There are no workarounds available.

## Issue 3:

country-postal-codes codeList API doesn't give expected error message when no country code filter is passed in the end point

## Impacted APIs

Method	URI	roleCode Value
GET	/codelists/staffing/v3/position-seeker-management/country-postal-codes/adprecruit/1?\$filter=foreignKey eq 'USA'	Practitioner

### Suggested Workaround

There are no workarounds available.

## Issue 4 :

Status filter (\$filter) in the GET API end point returns a blank response when the value provided in \$filter is incorrect

### Impacted APIs

Method	URI	roleCode Value
GET	/staffing/v2/job-applications?\$filter=status eq '0000'	Practitioner

### Issue Description

GET Job application with filter=status (/staffing/v2/job-applications?\$filter=status eq '0000') is giving blank response.

### Suggested Workaround

There are no workarounds available.

## Issue 5:

Custom fields defined for a client are not accepted as part of Job Application submit API. If any fields are set, they would be returned as part of the GET response only.

## Issue 6:

There may be times when the request is made, the API will time out(between 8 - 10 seconds) before a response is sent back. This could be due to multiple factors, but main reason could be that the data volume and content is so large that assembling and returning within the time interval is not possible. Because of this, we recommend using appropriate filters to narrow down the data set as much as possible.