



## Chapter 1

# About this API

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Workforce Now

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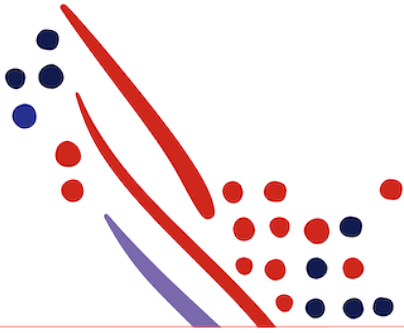
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# About this API

## Summary

The External Benefit Plans API allows carriers to create benefit plans in Workforce Now. Plans created using the API are initially in an in-progress state. The practitioner or plan administrator reviews the in-progress plans and provides the necessary information to complete the plan setup.

You can create the following benefits plans in Workforce Now:

- Dental
- Vision
- Employee Life
- Spouse Life
- Child Life
- Employee AD&D
- Spouse AD&D
- Child AD&D
- LTD
- STD
- Critical Illness
- Accident
- Cancer
- Hospital Indemnity

## What's New in this Guide?

### September 2023

- *PercentTo* field inside *AgeReduction* object has been removed from sample payloads as it is handled in the Carrier Configurations.
- *Enabled* field inside *DependentChildAgeLimit* object has been removed from sample payloads as it is no longer supported.
- *EOIOpenEnrollmentLienencyType* has two new enums supported - `FOUR_INCREMENT_INCREASE` and `FIVE_INCREMENT_INCREASE`

### March 2023

- Prerequisites
- Key Concepts
- Sample payloads

### December 2022

- Initial creation of guide.

## Typical Application Integration Overview

The following table shows an illustration of how the External Benefits Plan API would be used by a client.

Actor	Task Description
Carrier	Triggers the API-based data exchange between your application and ADP Workforce Now that creates or updates a benefits plan.
Carrier	Initiates the exchange between the carrier and ADP Workforce Now.

Actor	Task Description
Workforce Now	Creates an in-progress plan and responds to the Carrier
Client Practitioner in Workforce Now	Receives a Message notification to complete the plan setup
Client Practitioner in Workforce Now	Completes the plan setup under Setup > Benefits > Plan Setup