



Chapter 9

Known Issues and Limitations

from Deduction Instruction Guide for ADP Workforce
Now Next Gen Guide

Published on
May 13, 2021 5:20AM

Last modified
Feb 16, 2022 5:20PM



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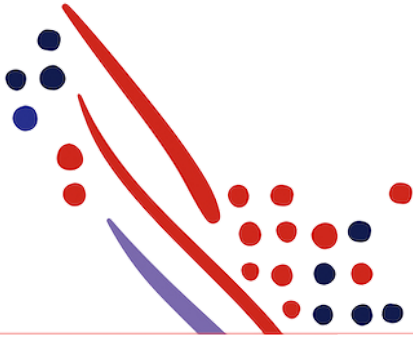
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Impacted APIs

Issue Description

Suggested Workaround

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Impacted APIs

Issue Description

Suggested Workaround

USXXXXX: Currently there is no error validation when unitCode value 'percent' is passed for the deduction which only supports 'Dollar' amount.

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Suggested Workaround

USXXXXX: Currently there is no error validation when starting a deduction which is already active.

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Suggested Workaround

USXXXXX: Currently there is no error validation when admin Fee deduction policy is passed in the request before pre and post tax amount is not active in UI.

Impacted APIs

Issue Description

Suggested Workaround

USXXXXX: Currently there is no error validation when starting a deduction which configured as dollar amount but percent amount is passed in the request payload.

Impacted APIs

Issue Description

USXXXXX: Currently deductions managed by benefits is not supported.

Known Issues and Limitations

Impacted APIs

Issue Description

USXXXXX: Cannot update a Deduction Status to **Active** or **Inactive** from the API

USXXXXX: Currently meta API doesn't support any parameter which filters out deduction policy based on company code.

Impacted APIs

Issue Description

Suggested Workaround

Impacted APIs

Method	URI	roleCode Value
GET	/events/payroll/v2/worker-general-deduction-instruction.change/meta	practitioner
POST	/events/payroll/v2/worker-general-deduction-instruction.change	practitioner

Issue Description

The Deduction API cannot make a deduction status **Active** or **Inactive**. Only retrieve is possible through the payroll instruction GET API.

Suggested Workaround

You can make the deduction status **Active** or **Inactive** using the ADP Workforce Now UI.

USXXXXX: GET payroll instructions and deduction APIs are not supported for company loan.

Impacted APIs

Method	URI	roleCode Value
GET	/payroll/v1/workers/{aoid}/payroll-instructions	practitioner
GET	/events/payroll/v2/worker-general-deduction-instruction.start/meta	practitioner
POST	/events/payroll/v2/worker-general-deduction-instruction.start	practitioner
GET	/events/payroll/v2/worker-general-deduction-instruction.change/meta	practitioner

POST	/events/payroll/v2/worker-general-deduction-instruction.change	practitioner
GET	/events/payroll/v2/worker-general-deduction-instruction.stop/meta	practitioner
POST	/events/payroll/v2/worker-general-deduction-instruction.stop	practitioner

Issue Description

Currently company loan deductions cannot be retrieved or add/change/stop using APIs

Suggested Workaround

It can be done using the ADP Workforce Now UI.

USXXXXX: GET payroll instruction API returns 500 server error instead of 400 bad request when Invalid aoid is passed in the request.

Impacted APIs

Method	URI	roleCode Value
GET	/payroll/v1/workers/{aoid}/payroll-instructions	practitioner

Issue Description

When the aoid passed in the request end point is invalid, the api should return 400 bad request with proper error message. But the API is returning 500 Internal server error.

Suggested Workaround

NA

USXXXXX: Currently there is no error validation when unitCode value 'percent' is passed for the deduction which only supports 'Dollar' amount.

Impacted APIs

Method	URI	roleCode Value
POST	/events/payroll/v2/worker-general-deduction-instruction.start	practitioner

Issue Description

For the deduction which only supports dollar amount but unitCode as percent is passed in the request.

The API should return validation error message stating Invalid UnitCode value, but the API is giving success response.

Suggested Workaround

NA

USXXXXX: Currently there is no error validation when unitCode value 'percent' is passed for the deduction which only supports 'Dollar' amount.

Impacted APIs

Method	URI	roleCode Value
POST	/events/payroll/v2/worker-general-deduction-instruction.start	practitioner

Issue Description

For the deduction which only supports dollar amount but unitCode as percent is passed in the request.

The API should return validation error message stating Invalid UnitCode value, but the API is giving success response.

Suggested Workaround

NA

USXXXXXX: Currently there is no error validation when starting a deduction which is already active.

Impacted APIs

Method	URI	roleCode Value
POST	/events/payroll/v2/worker-general-deduction-instruction.start	practitioner

Issue Description

When try to add a deduction which is already active for an employee, the API should throw validation error with proper error message. But the API is giving success response.

Suggested Workaround

NA

USXXXXXX: Currently there is no error validation when admin Fee deduction policy is passed in the request before pre and post tax amount is not active in UI.

Impacted APIs

Method	URI	roleCode Value
POST	/events/payroll/v2/worker-general-deduction-instruction.start	practitioner

Issue Description

Validate the error message when admin Fee deduction policy is passed in the request before pre and post tax amount is not active in UI. The API should throw an error validation with proper message but it is currently giving success response and nothing is reflected in UI

Suggested Workaround

NA

USXXXXX: Currently there is no error validation when starting a deduction which configured as dollar amount but percent amount is passed in the request payload.

Impacted APIs

Method	URI	roleCode Value
POST	/events/payroll/v2/worker-general-deduction-instruction.start	practitioner

Issue Description

This test case is when starting a deduction which supports only dollar amount value but percent amount is passed in the request payload
API gives success response but its not reflects in UI

Suggested Workaround

NA

USXXXXX: Currently deductions managed by benefits is not supported.

Impacted APIs

Method	URI	roleCode Value
POST	/events/payroll/v2/worker-general-deduction-instruction.start	practitioner

Issue Description

Deductions managed by Benefits is currently not supported.

Suggested Workaround

NA

USXXXXX: Currently meta API doesn't support any parameter which filters out deduction policy based on company code.

Impacted APIs

Method	URI	roleCode Value
GET	/events/payroll/v2/worker-general-deduction-instruction.start/meta	practitioner
GET	/events/payroll/v2/worker-general-deduction-instruction.change/meta	

Issue Description

Currently meta API doesn't support any parameter which filters out deduction policy based on company code.

Suggested Workaround

Need to login to WFN Cloud and validate which deduction policy is supported to which company code.

USXXXXX: Currently meta API doesn't return any field which describes whether the deduction policy supports annual goal limit.

Impacted APIs

Method	URI	roleCode Value
GET	/events/payroll/v2/worker-general-deduction-instruction.start/meta	practitioner
GET	/events/payroll/v2/worker-general-deduction-instruction.change/meta	

Issue Description

Currently meta API doesn't return any field which describes whether the deduction policy supports annual goal limit.

Suggested Workaround

Need to login to WFN Cloud and validate which deduction policy is supported for annual goal limit.