

Chapter 4

Known Issues and Limitations

from Benefit Spending Account Plan API Guide (HROpen) for ADP Workforce Now Guide

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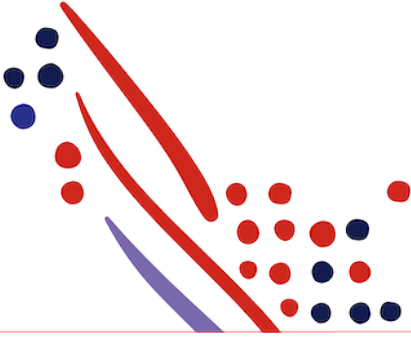
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Chapter Contents

Chapter 4

Known Issues and Limitations

Issue 1: TA4742036 - META Information is not supported the Benefit Spending Account Plan API

Impacted APIs

Suggested Workaround

Issue 2: On updating a Benefit Plan, the Response status code and the message thrown by the API are inappropriate

Impacted APIs

Issue Description

Suggested Workaround

Issue 3: While creating a plan with the planAnniversary field as blank, the Benefit Spending Account API returns a 500 Internal Server Error instead of a 400 Bad Request.

Impacted APIs

Issue Description

Suggested Workaround

Issue 4: TA4757122 - API doesn't support validation for the alternateID field

Impacted APIs

Issue Description

Issue 5: Updating the planStartDate and alternateID is not supported through the Benefit Spending Account API

Impacted APIs

Suggested Workaround

Issue 6: Event Notifications are not supported by this Benefit Spending Account API

Impacted APIs

Suggested Workaround

Chapter 4

Known Issues and Limitations

Issue 1: TA4742036 - META Information is not supported the Benefit Spending Account Plan API

Impacted APIs

Method	URI	roleCode Value
POST	/benefits/v1/spending-account-plans/	Practitioner

Suggested Workaround

The workaround is to look through the request payload available in [Chapter 2 - Use Case: Creating and Updating a Benefit Spending Account Plan](#), within the **API Usage** and **Data Dictionary** sections.

Issue 2: On updating a Benefit Plan, the Response status code and the message thrown by the API are inappropriate

Impacted APIs

Method	URI	roleCode Value
POST	/benefits/v1/spending-account-plans/	Practitioner

Issue Description

When a pending or approved plan is updated, the Benefit Spending Account API is throwing 201 Created status code with the following response. But, in this case the API should return a 200 OK status with the response message stating that the plan is updated, instead of displaying 201 Created, as this might confuse the user.

```
{  
  "type": "SUCCESS",  
  "code": "OK",  
  "description": "SUCCESS"  
}
```

Suggested Workaround

The workaround is to check with the ADP Workforce Now Practitioner if the plan is updated or a new plan is generated in case of any confusion.

Issue 3: While creating a plan with the **planAnniversary** field as blank, the Benefit Spending Account API returns a 500 Internal Server Error instead of a 400 Bad Request.

Impacted APIs

Method	URI	roleCode Value
POST	/benefits/v1/spending-account-plans/	Practitioner

Issue Description

While creating a plan with the **planAnniversary** field set at blank, the Benefit Spending Account API returns a 500 Internal Server Error instead of a 400 Bad Request. This might create confusion to the user and this, in turn, adds support tickets.

Suggested Workaround

The workaround is to check with the ADP Workforce Now Practitioner if the plan is updated or a new plan is generated in case of any confusion.

Issue 4: TA4757122 - API doesn't support validation for the **alternateID** field

Impacted APIs

Method	URI	roleCode Value
POST	/benefits/v1/spending-account-plans/	Practitioner

Issue Description

When a plan is added with an invalid **alternateID**, the Benefit Spending Account Plan API doesn't return any errors.

Issue 5: Updating the planStartDate and alternateID is not supported through the Benefit Spending Account API

Impacted APIs

Method	URI	roleCode Value
POST	/benefits/v1/spending-account-plans/	Practitioner

Suggested Workaround

There are no workarounds available.

Issue 6: Event Notifications are not supported by this Benefit Spending Account API

Impacted APIs

Method	URI	roleCode Value
POST	/benefits/v1/spending-account-plans/	Practitioner

Suggested Workaround

There are no workarounds available.