

## Chapter 4

# Frequently asked questions(FAQs)

from Benefit Spending Account Enrollment API Guide (HROpen) for ADP Workforce Now Guide

Published on  
Mar 23, 2020 11:24AM

Last modified  
Jun 08, 2023 2:28PM





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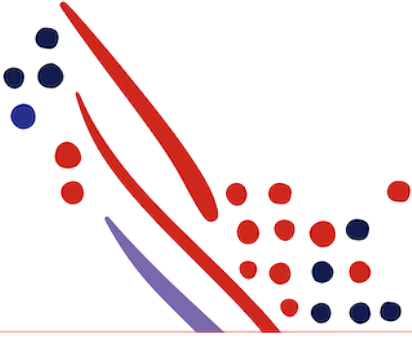
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Question 1: What are the dependencies of benefit account enrollment APIs.

Question 2: Does this API return enrollment details of employees who are enrolled into plans created from ADP WorkForce Now UI under Setup > Benefits > Plan Setup .

Question 3: Are event notifications supported for employee Benefit enrollments?

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# Frequently asked questions(FAQs)

Question 1: What are the dependencies of benefit account enrollment APIs.

Ans: Please view Issue 1 in [Chapter 5: Known issues and limitations](#).

Question 2: Does this API return enrollment details of employees who are enrolled into plans created from ADP WorkForce Now UI under Setup > Benefits > Plan Setup .

Ans: No, this API can only retrieve enrollment details of employees who are enrolled into plans created by external benefits providers (plans created using Benefit spending account plan APIs).

Please refer [Benefit spending account plan API guide](#) for more details on how to add a spending account plan.

Question 3: Are event notifications supported for employee Benefit enrollments?

Ans: Yes, Refer the following

a)When employees enroll into a plan created via WFN UI - **enrollment event notifications/enrollment API are not supported**

**b)Steps to be followed if a partner wants to retrieve employee's enrolment data or event notification related to employee's benefit enrolments.**

1. When a partner is ready ADP WorkForce Now benefits team have steps to go through like, initial kick off, review of their plans and testing in iAT with the partner and test clients before they can use the APIs
2. Once this is done partner can create a [Benefit plan using Plan setup API \(/benefits/v1/spending-account-plans\)](#).
3. When an employee enrolls into this benefit plan created using above API, an event notification will get generated.

**Condition:** Partner should subscribe to

**"/benefits/benefitsManagement/benefitsElectionManagement/benefitsEnrollment/benefitCoverages.enroll.eventNotify.subscribe"**

4. In the event notification response an API URI will be displayed using which partner can get employee's enrolment data.