

Chapter 2

Order Management and Check Out Experience

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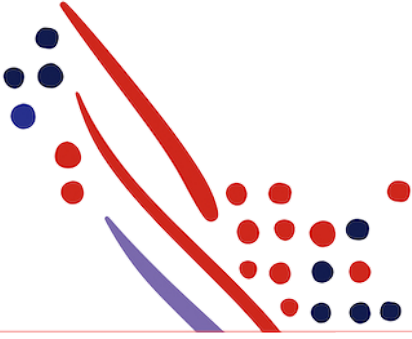
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Order Management End-to-End Process Flow

Configure your marketplace application to handle both new business and existing customers

Marketplace Client Checkout Experience

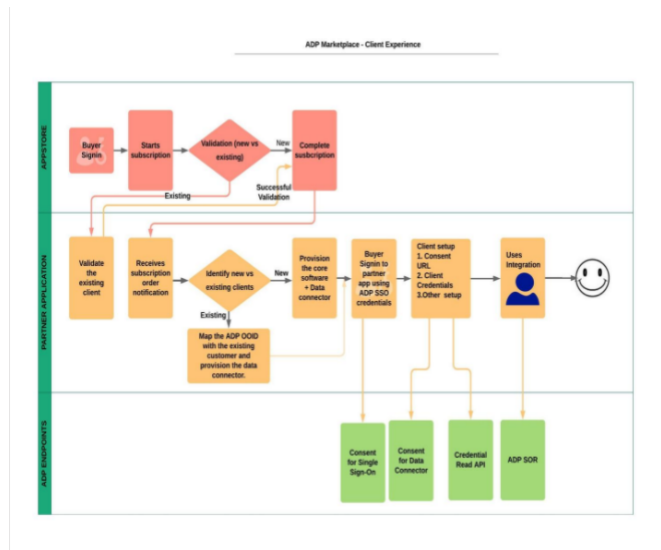
Steps to Configure Your Application to handle Subscription Orders

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Order Management End-to-End Process Flow

Following is a high level application flow in the ADP Marketplace. As you can see in the diagram, the **AppStore, Single Sign-On, and Data Connector integrations** are the pillars of ADP marketplace integration which helps to provide the seamless client experience in terms of **instant activation**, and **instant access to your applications**



Configure your marketplace application to handle both new business and existing customers

Marketplace Client Checkout Experience

As clients come to marketplace for many of their HCM needs, it would be easier for them to have a consistent application ordering experience.

Below is the list of steps a client will go through in order to acquire your application in ADP marketplace:



Handling Existing Customers

You could build the experience as well as validation described in step 5 in the above diagram using the article [How to Add a custom form in Marketplace](#).

Steps to Configure Your Application to handle Subscription Orders

1. Configure Editions on your integration application for the Client Checkout Experience
 1. Note that each Edition has it's own unique Edition Code which is sent to the your Subscription Create Notification URL.
 2. You can identify which edition was purchased by the "editionCode" JSON value.

2. When a client completes the subscription order, Marketplace will send a notification to your application endpoint for order processing. You need to enter your application endpoint in the **Subscription Create Notification URL** field

3. In addition, you must add the **Endpoints** and **Product Settings** to listen for the **Validation events**

The screenshot shows a configuration page for a 'Subscription Create Notification URL'. At the top, there is a text input field containing a URL: 'https://subscribe.app.services[redacted].event'. Below this is a checkbox labeled 'This is an interactive endpoint'. The main content is organized into three sections:

- Product Settings:** Contains a toggle for 'Validation and error messaging' which is turned on. Below it is a 'Product Settings Validation URL' field with the same URL as above, and a checked checkbox 'Display check button to customers to validate input before they can continue with checkout'.
- Form Content:** Contains a 'Form Title' field with the text 'Your [redacted] information'. Below that is a 'Form Description' field with the text: 'If you are not yet a [redacted] customer or in touch with [redacted] please contact us first before purchasing this data connector.' At the bottom of this section is a toggle 'Only show this form when selected by customer' which is turned off.
- Text Field:** Contains an 'Input Code' field with the text 'subdomain' and a checkbox 'Show input for each add-on unit' which is turned off. Below this are two fields: 'Input Title' with the text 'Company ID' and 'Input Descriptor' with the text 'Your [redacted] Company ID (your subdomain)'.

4. Upon receiving the Validation events, your application would need to A) provision the ADP data integration (for example, data connector) for existing clients or B) provision the client and enable the core software and ADP data integration for brand new business. Ideally, a client should be able to access your application instantly. However, depending on your product client auto-provision and auto-implementation capability, if there are manual processes involved, you should work with your client on-boarding and implementation team to establish a process so they could reach out to clients once your application endpoint receives the notification from Marketplace.
5. Once a client is provisioned and implemented by your business for their order/subscription, client ADP practitioners could also assign users to your applications. To auto-provision these users in your application, please see [AppDirect: User Events](#)
 1. Once the users are setup, they should be able to Single Sign-On into your application using ADP managed credentials, also referred to as ADP SSO.
 2. Login option – Existing mutual clients should be provided an option between ADP SSO or your application's credentials to login to your application. All the new clients for your application should use ADP SSO credentials.